# Dr. YSR Aarogyasri Health Care Trust (Government of Andhra Pradesh)

From Sri MN Harendhira Prasad, IAS., Chief Executive Officer, Dr. YSR AHCT, Mangalagiri, Guntur. To The Commissioner, I&PR, Govt. of AP, Vijayawada.

### Lr. No. YSR AHCT/Admin/ No 647/2022, Dated:18.01.2023.

Sir,

Sub: Dr. YSR Aarogyasri Health Care Trust — Govt. of AP - Adverse news article published in Eenadu daily newspaper on 18.01.2023 with the caption of " ఆపదలో అంబులెన్స్! " — Rejoinder to the news article — Submitted — Regarding.

Ref: News article published in Eenadu daily, Dated:18.01.2023.

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It is submitted that an adverse news article has been published in Eenadu daily newspaper with the caption of " ఆపదలో అంబులెన్స్! " on 18.01.2023. The news published on 18.01.2023 is factually incorrect and the actual facts are furnished herewith for dissemination to the print media.

We request you to share this with the concerned to carry the rejoinder.

Enclosure: As above.

Yours faithfully,

Dr. YSR AHCT.

### Rejoinder on the news article published on 18th Jan 2023 in Eenadu News Paper

### Fact Check on 108 – Emergency Services:

#### 1. Total Fleet of Ambulances:

- 768 Ambulances out of which 731 are to be operational at any given point in time.
- Out of 768 ambulances, 336 are part of the old fleet procured before June'2019.
- This Government Has procured and deployed 432 new 108 Ambulances.

### 2. Average Response Time:

The average response time for the month of Jan 2023 is given as follows. Due to constant review, the response time has been significantly brough down and is way below the norms for emergency transport.

	As per norms	Avg. Present Status (Jan 2023)
a. In Rural Area –	00:20:00 mins	00:16:55 mins
	00:15:00 mins	00:14:50 mins
b. In Urban Area –		00:22:12 mins
c. In Tribal Area –	00:30:00 mins	00.22.12 111113

In exceptional cases where the scene of the accident is located at faraway place, heavy traffic Conditions and in situations where the nearby vehicles are engaged and neighbouring mandal vehicles are allotted, the response time will be more than the norms prescribed. The average response time includes such cases.

## 3. Steps taken to check the Accurate Response Time/At Scene Time:

In the review meeting conducted by the Hon'ble Minister for HM&FW, the Service Providers were directed to evolve a mechanism based on 'Geo Fencing technology' to assess the response time. The service provider will roll out the application within 15 days to check accurate response time/At Scene time to avoid mismanagement of reports from the side of Service provider.

### 4. Regarding Old Ambulances:

In the entire fleet of 108 Ambulances, we have 336 old ambulances. An assessment on their road worthiness was carried out and proposals were sent to government to replace 146 old ambulances. Government has accorded permission vide. G.O.RT.No. 14 Dated 11.01.2023, Health, Medical & Family Welfare (I.1) Department) to purchase 146 New Ambulances. Tender process has been initiated and the vehicles will be procured shortly.

### 5. Regarding Availability of Equipment and Consumables:

All District Coordinators of Aarogyasri Health Care Trust have been designated as Nodal officers for 108 services and are directed to conduct surprise inspections and have been asked to submit the vehicle-wise inspection reports. Any discrepancies noticed are brought to the notice of the service provider to rectify immediately and imposing penalties in this regard.

### 6. Regarding Call Centre Performance:

From Call Centre we can track all Ambulances which are On-road, Off-road, On duty and Availability. District-wise dashboards have been prepared and made available to the District Co-ordinators to track the performance of the ambulances.

Now the Call Centre is developing an application through which the caller can track on their phone, the movement of the ambulance which is assigned to them. This is a new requirement given on 21st December 2023. The facility will be made available to the citizens within next 20 days.

### 6. Regarding the ambulance reported in the article:

The vehicle bearing number AP16TH9940 based at Nambulapulakunta, in Sri Satya Sai district broke down due to suspension and self-motor issues and was off-road from the period of 13th January 01:23 PM to 14th January 4:52 PM. The vehicle is part of the old fleet of 336 ambulances and has covered 486599 KMs. The vehicle is proposed for replacement with the new 146 ambulances.

Day January'23	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
No of Cases	8	6	9	4	4	3	10	2	10	4	6	6	3	0(off- road)		6	5

#### 7. Nadu - Nedu:

The number of ambulances has been increased from 440 in 2019 to 768 in 2022. 412 new ambulances were procured by this government in 2020 and 20 new ambulances for Tribal areas were deployed in 2022. On an average 1 lakh emergency cases are being handled per month through 108 ambulance services.

Naadu	Nedu						
440 Ambulances  336 Road worthy  104 are not road worthy	<ul> <li>768 Ambulances covering 731 Segments (676 Mandal + 29 Urba segments + 26 Neonatal segments).</li> <li>Increased availability of vehicles ensuring More coverage in less reach time.</li> </ul>						
Population- Ambulance ratio one per 1,19,595 population	<ul> <li>Population-Ambulance ratio one per 74,609 population</li> <li>WHO standards-one per 60,000 population</li> <li>All the remaining states in India ratio is more than 1,00,000 population</li> </ul>						
No Neonatal Ambulances	<ul> <li>26 Neonatal Ambulances to reduce Neonatal mortality rate (NMR)</li> <li>Delivery locations and SNCUs are perfectly mapped.</li> </ul>						
<ul> <li>Only 86 Advanced life support Ambulances (ALS)</li> </ul>	<ul> <li>216 ALS Ambulances (New – 130).</li> <li>Equipped with Advanced Transport Ventilator and Automated External Defibrillator (AED).</li> </ul>						
<ul> <li>Only selective cases were advised by ERC Doctor.</li> </ul>	<ul> <li>Qualitative intervention by the Emergency Response Center Physician (ERCP) by monitoring all the cases registered and dispatched from ERC.</li> </ul>						
<ul> <li>No advanced vehicle location system (AVLS)</li> </ul>	<ul> <li>All Ambulances are equipped with Advanced Vehicle Location System AVLS with AIS 140 standards</li> </ul>						
<ul> <li>No Mobile Data Terminal (MDT)</li> </ul>	<ul> <li>All Ambulances are provided with MDT, for recording Pre-Hospit care and complete the loop till patient is discharged from the hospital.</li> </ul>						